

Calderdale and Kirklees Joint Health Scrutiny Committee

Additional Information supplied by Calderdale and Huddersfield NHS Foundation Trust in response to a Committee question on outpatients system and arrangements for families visiting young children in hospital.

1. Information on the numbers of day case surgery operations /procedures currently carried out at each hospital site and how this activity will change under the proposed changes to hospital services.

Response

Attached document provides the data for day case activity under the current model and the forecast under the new model.

2. Information on how the current system for outpatients operate to include: choice; how does/will this differ from current arrangements; impact of reconfiguration (e.g. location of consultants) implications for patients such as travel.

Response

Changes to choice of provider location will be minimal. Depending on service configuration, some services may be available on one specific site, this will be indicated on the e-referral choice menu. Patients will continue to be able to choose the provider and location (CRH, HRI, Todmorden etc.) they wish to visit to receive treatment. And as now, will be able to choose between sites whilst on the outpatient pathway, depending on patient choice and appointment availability.

The Trust shuttle service will continue to run between the main hospital sites.

3. Under the proposed changes what arrangements will be in place to accommodate families visiting young children in hospital - how does/will this differ from current arrangements e.g. crèche facilities, sleeping accommodation; how will the new arrangement help to enhance the child's and family experience; what measures will be put in place to mitigate the additional travelling times for Kirklees families.

Response

Kirklees Families currently travel to Calderdale for all acute paediatric and planned surgical services. The new model will not result in changes to this.

The shuttle bus is available to transport parents from Huddersfield Royal Infirmary to Calderdale Royal Hospital. On both hospital sites we currently provide 'put up ' beds at the

side of the child's for/ bed to ensure parents can be with their children at all times during their stay in hospital. We have open visiting arrangements for all parents. Complementary drink and breakfast facilities are provided in a parents quiet area and the catering service offer a "bring me food" service at other times of the day.

Although we don't have a crèche or have any plans to develop a crèche we do have a team of play and family support assistants who support children in hospital and their siblings when required. We are currently undertaking a piece of work with both teenagers and parents to understand their requirement whilst staying in hospital.